

Health Check Application Managed Services

A **Modis Health Check** provides independent assurance and challenges the status quo. Our actionable recommendations enable you to optimise cost, mitigate risk and improve quality and performance.



Assess the current state and health of your application portfolio, current contracts and SLAs, service management history and vendor performance against like service providers, and operational procedures.



Identify stakeholder experiences, business expectations, service delivery pain points, risks and issues, and best practices alignment.



Recommend opportunities for service delivery improvement, including: cost savings, process optimisation, risk reduction, application improvements, and a strategy to get the most business benefit from your application portfolio and delivery services.

WEEK 1+2

- Kick-off with stakeholders
- Data collection (< 30 corporate applications)
- Documentation review
- Ten interviews.

WEEK 3+4

- Analysis
- Completion of Modis' Health Check Questionnaire

WEEK 5+6

- Develop recommendations
- Present findings

Why engage Modis?

Modis has hundreds of business-critical applications under management. So it's no surprise to learn that application support, modernisation, and optimisation is where Modis built its business. This practical experience allowed Modis to develop its own methodology for delivering high quality, responsive and cost-effective application support services. By analysing your portfolio Modis will provide specific and actionable advice to improve service delivery and support of your portfolio. Well managed Application Services enable organisations to focus on innovation, digital and customer outcomes.

About Modis

At Modis, we exist to connect people and businesses to the technology, solutions and opportunities they need to thrive in a rapidly advancing world. We're here to help organisations and individuals collaborate, outperform and deliver better results than they ever could in isolation. In other words, to **#ConnectSmarter**